



STATE OF DELAWARE

PUBLIC SERVICE COMMISSION
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DOVER, DELAWARE 19904

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July 13, 2017

VIA E-MAIL AND DELAFILE

Mr. Michael Nordlicht
Agera Energy, LLC
555 Pleasantville Rd.
Suite 107-S
Briarcliff, NY 10510

IN THE MATTER OF THE APPLICATION OF AGERA ENERGY, LLC FOR A CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY TO BECOME AN ELECTRIC SUPPLIER IN DELAWARE (FILED OCTOBER 27, 2014) - PSC Docket No. 14-0506

Dear Mr. Nordlicht –

The Staff of the Delaware Public Service Commission (“Staff”) is in receipt of the customer contracts for Residential and Small Commercial Customers used Agera Energy, LLC. Staff requests revisions as stated below in order to comply with 26 *Del. Admin C.* §3001¹ (“Supplier Rules”).

Section 6.2.2.9 of the Supplier Rules provides as follows: **The Electric Supplier’s local or toll-free telephone number to obtain information and handle complaints; mailing address and website address; the Commission’s address website address, Delaware toll-free telephone number; and the DPA’s address, website address, and telephone number.** Please include DPA’s contact information.

Section 6.2.2.7.1 of the Supplier Rules provides as follows:

The Residential or Small Commercial Customer may Rescind the Contract within three (3) Business Days from the start of the Rescission Period; and

6.2.2.7.2 The Rescission Period begins on one of the following dates, as applicable;

6.2.2.7.2.1 When the Residential or Small Commercial Customer signs the Contract;

6.2.2.7.2.2 When the Residential or Small Commercial Customer transmits the electronic acceptance of the Contract electronically; or

6.2.2.7.2.3 When the Residential or Small Commercial Customer receives the Contract and Contract Summary, if received by mail. There shall be a rebuttable presumption that a Contract and Contract Summary correctly addressed to a Residential or Small Commercial Customer with sufficient first class postage attached shall be received three (3) days after it has been properly deposited in the United States mail.

Please revise the Pricing, Billing, and Termination section of the contracts to comply with the Supplier Rules.

¹ See Order No. 9020 in Regulation Docket 49.

The Chair and Members of the Commission
Agera Energy
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Section 6.2.2.10 of the Supplier Rules provides as follows: **A statement informing the Residential or Small Commercial Customer that, because of relocation outside of their current EDC's service territory, they he/she may terminate his/her Contract with no termination fee.** Please revise the Pricing, Billing, and Termination section of the contracts to comply with the Supplier Rules.

I can be reached at (302) 736-7521 or by email at malika.davis@state.de.us, should you have any questions.

Sincerely,

A handwritten signature in cursive script that reads "Malika Davis".

Malika Davis
Public Utility Analyst